

COMPUTER GENERATED
MERCHANDISE RETURN LABELS WITH RULES-BASED CODING

ABSTRACT OF THE DISCLOSURE

A method that facilitates customer returns of merchandise by generating return labels that integrate a carrier-compliant format and return processing data on the same label. A return label generating process
5 accesses data about an item to be returned, the customer, the package in which it is expected to be shipped, and the transaction associated with the item. The process evaluates this data in view of stored merchant rules, to
10 determine how the package will be shipped. It then generates a label whose coding and format ensure that the package will be handled in this manner.